

PULMONARY PROVIDERS GROUP, INC.

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EQUIPMENT WARRANTY INFORMATION FORM

WARRANTY & RENT/PURCHASE INFORMATION

Every product sold or rented by our company carries warranty of minimum of one (1) year or more per manufacturer's warranty. Pulmonary Providers Group, Inc. will notify all Medicare beneficiaries of the warranty coverage and we will honor all warranties under applicable law.

Pulmonary Providers Group, Inc. will repair or replace, free of charge Medicare covered equipment that is under warranty. In addition, an owner's manual with warranty information will be provided to beneficiaries for all medical equipment where this manual is available.

I have been instructed and understand the warranty coverage on the product I have received. Many pieces of equipment are considered rent-to-own by your insurance. That means you rent the equipment from us for a period of usually 10 to 13 month and after that ownership converts to you. During the rental period we will honor all warranty claims on your behalf and provide loaner equipment, repair or replacement free of charge unless equipment abuse is involved. Once you own the equipment, remaining warranty, if any, will be transferred to you. Examples of this type of equipment include: hospital beds, wheelchairs, alternating pressure pads, nebulizers, suction pumps, CPAP devices, lifts and trapeze bars.

REPAIRS AND REPLACEMENT FOR BENEFICIARY OWNED EQUIPMENT:

REPAIRS:

To repair means to fix or mend and put the equipment back in good condition after damage or wear. Repair to medically necessary beneficiary owned equipment may be covered up to the cost or replacement when necessary to make the equipment serviceable. If the expense for the repairs exceeds the estimated expense of purchasing or renting another item of equipment for the remaining period of medical need, no payment can be made for the amount of the excess.

REPLACEMENTS:

IRREPARABLE DAMAGE: Irreparable damage is considered to mean that the damage has been caused by a specific accident (such as wheelchair falling from a vehicle) or natural disaster such as flood or fire). In case where loss or irreparable damage has occurred, replacement may be reimbursed. A Physician's order and/or new CMN is needed to reaffirm the medical necessity of the item. The rule applies to both beneficiary owned equipment and capped rental equipment.

IRREPARABLE WEAR: Irreparable wear refers to deterioration sustained from day-to-day usage over time and specific event cannot be identified. In case involving irreparable wear, the useful lifetime of the equipment, which is 5 years, is taken into consideration, and in no case can it be less than 5 years. If the item of the equipment has been in continuous use for the equipment's useful lifetime and irreparable wear is involved, Medicare may cover the new piece of equipment. A new physician's order/or CMN is needed to reaffirm the medical necessity of the item.

LOSS/STOLEN EQUIPMENT:

In case involving loss or theft of the equipment, replacement of the item will be taken into consideration. Medicare may cover the replacement piece of the equipment. A physician 's order and/or CMN is needed to reaffirm the medical necessity of the item, along with a copy of the police report. The police report is required to submit to Medicare along with the claim.